AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Chicago Emergency Communications Center, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

312-742-0911

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

VHF155.370 Point-To-Point for Police, VHF 154.265 NIFERN Fire & EMS

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

312-742-0911

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center

PSAP

Title: Director City of Chicago

Office of Emergency Management and Communications

Title Managing Deputy Director

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Illinois State Police District 15, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

630-571-2616

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

Pt. 155.370 MHz RAdio frequency.

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency-Communication Center **PSAP**

By: Title: TUINOIS State Police
Agency

By: Samb Molen

Title Diffeytor

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Illinois State Police District Chicago, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

847-294-4843

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

Pt. to Pt. 155.370 MHz RAdio frequency

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center

PSAP

Title: Director

ILLINOIS State Police

By: am W Mole

1/16/03

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Elk Grove Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

9-1-1 Transfer to Northwest Central Dispatch

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

155.37 (Point-to-Point) to Northwest Central Dispatch

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

847 437-2131 (Dispatchable Calls) 847 357-4100 (Admin & Info Calls)

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center

PSAP

Title: Direc

elk Grove

Agency

By: ___

CHIEF OF DOUG

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Skokie Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

847-673-2121

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)
Police PT to PT 155.370
Fire - EMS NIFERN 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

847-982-5300

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center

PSAP

By: Director

Skokie Fire Department

- Devis

Title Fire Chief Martin Oscarson

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Skokie Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

847-673-2131

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

Police PT to PT 155.370 Fire - EMS NIFERN 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

847-982-5900

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center

PSAP

Title: Direct

Skokie Police Department

150

Title Acting/Chief Barry Silverberg

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Rosemont Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls,

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

VIA 911 NOUTING NBK ON (847) 823-1131

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

V4F-POINT: 155.370 ON V4F-IFERN: 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

(847) 823-1134 OPTION: 6

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center **PSAP**

Rosumont Public SAFOTY Agency Fine Suppression

By: An Oloole
Title 911 Conpinger

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Rosemont Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

VIA 911 Houtry NBA on (847) 823-1131

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

VHF Point: 155.370 on VHF - SFORD: 154,265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

(847)823-1134 DAMING

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

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All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center	Bosmail Public Surony -
PSAP	Agency ATNOL DIVISION
By: Neville Moerg	By: - 1. Obole Title G// Carporto
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AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Elk Grove Township Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

847-364-9313

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

154.205

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

847-364-4236

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban E	Emergency Communication Center
PSAP	
P	assille Intera
Title: Director	and mary

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Glenview Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

Telephone Transfer (847) 724-2131

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

Point-to-Point Radio Relay, Frequency 155.370

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

(847) 729-5000

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center	Glenview Police Department	
PSAP By: Director Combaco Title: Director	Agency By: Deputy Chief of Police	

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Mt Prospect Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

9-1-1 Transfer to Northwest Central Dispatch

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

155.370 (Point-to-Point) to Northwest Central Dispatch

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

847 253-2151 (Dispatchable Calls) 847 870-5656 (Admin & Info Calls)

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North	Suburban	Emergency Communication	Center
PSAP			

By: Invite Combined
Title: Director

MOUNT PROSPECT POLICE DEPT.

Agency

Michael Eldyter

AGREEMENTS

January 10, 2003

For 9-1-1 Emergency Communications

This agreement is made between the North Suburban Public Safety Answering Point, for the City of Des Plaines, the City of Park Ridge, the Village of Morton Grove and the Village of Niles, Illinois, hereinafter referred to as "PSAP", and the Mt Prospect Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (State Specific Procedures if radio frequency-identity number, if telephone-identity telephone number)

9-1-1 TRANSFER TO NUCD

Secondary: (State Specific Procedures if radio frequency-identity frequency number, if telephone-identity number)

154.265 MHZ TO NWCD

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

(841) 253-2153

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

North Suburban Emergency Communication Center
PSAP

By: Director Combaco

MOUNT PROSPECT FIRE DEPT.

By: MICHTIEL FIGURAL
Title FIRE CHIEF